

# RFE WARRANTY AGREEMENT FOR THE ADIDAS LEATHER WEIGHTLIFTING BELT

All adidas (RFE) products are warranted to be free from defects in materials and workmanship. RFE warrants the original purchaser of all new equipment purchased from an RFE authorised dealer or from an RFE manufacturing contractor or directly from RFE, that these products be warranted under normal use and used in a manner in which the product(s) was specifically designed for, used as intended and in areas designed suitable for that use and service.

## SCHEDULE OF WARRANTIES

The adidas Leather weightlifting belt has a lifetime warranty to the original purchaser against possible defects in materials and workmanship. Your belt can be registered on [adidashardware.com](https://adidashardware.com) or a proof of purchase must be retained to validate your warranty.

## WHAT IS COVERED

- Lifetime - Buckles
- Lifetime - Rivets
- Lifetime - Eye holes
- Lifetime - Leather

## EXCLUSIONS, OMISSIONS AND INDEMNITY

RFE have no liability nor shall this limited warranty apply with respect to:

- If the product is accidentally damaged
- If the product comes in to contact with chemicals
- If the damage is caused by an animal
- If the product is used in something other than its intended use
- If the product is cut by a sharp object
- Cosmetic wear and tear
- If the product is second hand
- If the owner punches further holes into the product
- If the product is stored incorrectly (must not be stored in a cold damp environment, recommended to be stored at room temperature)
- If the product is lost or stolen
- If the user purchases the incorrect size
- Loose stitching

RFE shall not be liable for any special, incidental contingent, consequential damages or otherwise arising out of or in connection with a claim for any economic losses including but not limited to damage of loss of property or equipment and loss profits and revenue, loss of goodwill or reputation, anticipated or otherwise. RFE aggregate liability for loss or damage shall in any event be limited to a sum equal to the amount paid for the products in one instance.

## CLAIMS PROCEDURE

To make a warranty claim, the procedure outlined below should be followed. Having determined the validity of a claim, RFE will at its sole discretion will issue refund or replacement where appropriate in such circumstances as the claim cannot be substantiated, reject the claim and if applicable return the product. This warranty inferred or otherwise is not transferable and extends only to the original customer. The warranty commences on the date of delivery to the customer (as recorded by the proof of purchase) and subject to the exclusions outlined herein valid for the period commencement within the schedule.

1. If product was originally purchased through an authorised RFE /adidas representative please contact your authorised dealer whom will deal with the claim on your behalf.
2. If the product was purchased directly from RFE/ adidas please telephone technical support:
  - UK +44 (0)800 4402459
  - APAC 852 34685027
  - USA +1 (800) 215 6216
  - Europe +49 (0)89 189 39 700
  - or email us at : [warrantyclaim@rfeinternational.com](mailto:warrantyclaim@rfeinternational.com) quoting your order number.
3. Inclusive with any claim please provide all contact details and information to assist us in identifying your warranty request
  - a. Photographic evidence of perceived damage /defect
  - b. Date of purchase
  - c. Location of purchase
4. Once processed RFE will indicate their findings and notify the claimant